



HOTEL BONUS CLUB – the best deal for business travellers

Becoming a member, membership and the membership fee

Anyone who is over the age of 18 years and has paid the Hotel Bonus Club membership fee of 25 euros / 12 months is accepted as a Hotel Bonus Club member. To start taking advantage of the club benefits, all you need to do is to present your valid Hotel Bonus Club card. The card is personal. Join the club at any of the club hotels and start receiving your benefits immediately. At the end of the membership period, you can opt to continue your membership by notifying a representative at any of the club hotel reception desks. For more information about membership, please contact the Restel Central Booking Office by phone at +358 9 733 5421 or e-mail at hbc@restel.fi.

Hotel Bonus Club benefits 2011

Hotel Bonus Club benefits are awarded for overnight stays at all Cumulus and Rantasipi hotels, Holidays Inn hotels in Finland, Hotel Seurahuone Helsinki, and Ikaalinen Spa when paying Hotel Bonus Club room rates or qualified corporate room rates agreed on in advance. Ensure that the benefits are included in the rate when you make your booking. Changes in the benefits may occur during special rate seasons. The club benefits are not valid on meeting package or group travel rates or on all leisure packages. The Hotel Bonus Club card cannot be used alongside any other bonus card.

1. Special room rates

Hotel Bonus Club room rates are mostly lower than the normal weekday room rates. The number of specially priced rooms is limited. Leisure room rates earn the cardholder the Club Bonus benefit, but no other benefits will be granted.

2. Value Voucher

2.1. The Value Voucher for dining

In connection with a qualified overnight stay at a Cumulus or Rantasipi hotel or Ikaalinen Spa, you will receive a Value Voucher worth 12 euros. Each stay at the Hotel Seurahuone Helsinki and Holiday Inn hotels in Finland earns you a 15-euro Value Voucher, which is worth 12 euros when used at the other club hotels. The Value Voucher can be used to pay for food and beverages at club hotel's restaurants, as well as at Martina, Golden Rax Pizzabuffet and Restel's Shell HelmiSimpukka restaurants, within 12 months from the date of issuance. Club members may opt to pay for the normal buffet at Rantasipi hotels with a Value Voucher, without any additional payment required, anytime the buffet is served. Please mention your Value Voucher when ordering. No Club Bonuses or benefits are awarded when a Value Voucher is used. The Value Voucher cannot be exchanged for cash nor will change be given in return for any unused portion of the Value Voucher. No refund is paid for unused Value Vouchers.

2.2. Using the Value Voucher as payment for hotel accommodation

Club members can collect Value Vouchers and use them as payment for overnight stays. Altogether six (6) valid Value Vouchers can be used for one overnight stay in a standard single or double room, with certain limitations, any day of the week. As an exception, eight (8) Value Vouchers are required for overnight accommodation in a standard room and ten (10) for a superior/executive room at Cumulus Kaisaniemi, Rantasipi Rukahovi, Rantasipi Imatran Valtionhotelli, Rantasipi Spa Hotels, Holiday Inn Helsinki Exhibition & Convention Centre, Holiday Inn Helsinki West - Ruoholahti and Ikaalinen Spa, and ten (10) Value Vouchers are required for a standard room and twelve (12) for an executive/club room at the Holiday Inn Helsinki City Centre and Hotel Seurahuone Helsinki. The hotels reserve the right to limit the number of rooms available for Value Voucher payment during special events or special rate seasons. Single vouchers cannot be used as partial payment for accommodation. Please mention your Value Vouchers when making your booking. No Club Bonuses or benefits are awarded when a Value Voucher is used as payment. The Value Voucher cannot be exchanged for cash nor will change be given in return for any unused portion of the Value Voucher. No refund is paid for unused Value Vouchers. The Value Voucher is valid for 12 months from the date of issuance.

2.3. Using the Value Voucher to pay for minibar products and PayTV services

The Value Voucher can be used to pay for minibar products and PayTV services at club hotels.

3. Parking benefit

In connection with a qualified overnight stay at hotels outside of the Helsinki metropolitan area, Hotel Bonus Club cardholders receive a 50% discount on normally-priced parking services at hotel parking facilities. The parking places are assigned to members in order of their arrival.

4. Family benefit

One family member can stay free of charge in the same room with a Hotel Bonus Club member. If you mention the family benefit when making your booking, you will receive a double room at the single room rate. This benefit is valid in connection with accommodation at Hotel Bonus Club or qualified corporate room rates, and on weekends at weekend room rates.

5. Using the Value Voucher or Bonus Voucher as payment for the carwash at Shell HelmiSimpukka service stations

The Value Voucher and Club Bonus Voucher can be used to pay for a portion of the carwash fee at Restel's Shell HelmiSimpukka service stations. Additionally, the service stations grant an additional 20% discount on normally-priced carwash services to Hotel Bonus Club cardholders. Further information about the service stations is available online at www.helmisimpukka.fi.

6. Club Bonuses

Club members earn Club Bonuses in their own personal club account on all accommodation and restaurant purchases at all club hotels (excluding meeting and group purchases). Once your purchase balance exceeds 700 euros, you will receive 5% back in Club Bonus Vouchers. The Club Bonus periods are as follows: January-April, May-August and September-December. If you do not exceed the bonus minimum within a single Club Bonus period, your purchase balance will automatically transfer to the next period. Club members must note that the purchase balance will return to zero when their card expires unless notification of the continuation of the membership is provided within one month of the card's expiration. Personal Club Bonus Vouchers will be posted along with the Bonus updates and customer magazine three times a year to all member addresses in Finland (in January, May and September).

Club Bonus Vouchers are valid as monetary payment for food and beverages at all club hotel's restaurants, Martina and Golden Rax Pizzabuffet restaurants, as well as for restaurant, café and carwash purchases (excluding tobacco products) at Restel's Shell HelmiSimpukka service stations. Club Bonus Vouchers must have a minimum value of 35 euros in order to be valid as payment for an overnight stay. Stays at Cumulus Kaisaniemi, Rantasipi Rukahovi, Rantasipi Imatran Valtionhotelli, Rantasipi Spa Hotels, Holiday Inn hotels in Finland, Hotel Seurahuone Helsinki and Ikaalinen Spa require Club Bonus Vouchers valued at 70 euros. A complimentary stay paid for using Club Bonuses entitles the cardholder to accommodation in a standard single or double room, with certain limitations, any day of the week; as an exception, at the Holiday Inn Helsinki City Centre and Hotel Seurahuone Helsinki cardholders can use their complimentary stay during the weekends and any day during the summer season. The hotels reserve the right to limit the number of rooms available for Club Bonus payment during special events or special rate seasons. Single Club Bonus Vouchers cannot be used as partial payment for accommodation. Club Bonus Vouchers are personal, and your Hotel Bonus Club card must also be presented when paying with a Voucher. Remember to state your intention to use Club Bonus Vouchers when you are making your booking/order. No Club Bonuses or benefits are awarded when a Club Bonus Voucher is used as payment. The Club Bonus Voucher cannot be exchanged for cash nor will change be given in return for any unused portion of the Voucher. Expired Club Bonus Vouchers will not be replaced. Club Bonus Vouchers are valid for 6 months from the date of issuance.

The Hotel Bonus Club register is maintained within the YkkösBonus customer register managed by Suomen Lähikauppa Oy. This information can be used for direct marketing. Members have the right to access any of their own personal information in the customer register. Hotel Bonus Club reserves the right to make changes to the prices, benefits and rules.

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